

▶ NOKAS BUILDS FOR THE FUTURE

Increasing the efficiency of its information processes with PreCom

INCREASED PROFITABILITY WITH PRECOM

The security company Nokas is in the midst of an intense period of growth and in order to continue expanding, the company is taking the next step in its digitalization by using a common mobility platform for the entire group.

With the PreCom platform from PocketMobile, Nokas plans to increase the efficiency of its information processes. Smart solutions for field workers, efficient processes and a unified way of working will support business development, increase profitability and make the group ready to meet the future.

Nokas is a leading safety and surveillance group that supplies safety and cash-handling solutions to approximately 110,000 customers and has operations in Norway, Sweden and Denmark. To manage its rapid growth and plans for further expansion, Nokas is taking the next step in its digitalization and increasing the efficiency of the information processes within the group. The investment will build on a group-wide mobility platform.

Organized information provides great opportunities

Nokas wants to help its field workers, its customers and its suppliers become faster and more efficient. With uniform and effective information management and a group-wide solution, Nokas believes there are major opportunities for efficiency gains and savings.



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NOKAS

In an industry with low margins, offering new services constantly and responding to new customer requirements quickly is strategically important so as to ensure new revenue. Nokas sees mobile working methods and mobility solutions that both support the rapid development of new functionality and are compatible with new technology and new systems as a condition for its business development.

"We have high expectations on our cooperation with PocketMobile. The implementation of the PreCom Platform in the organization will lead to increased efficiency and enable us to create new, competitive mobile services to our customers while being able to make major financial savings."

- Jon Oluf Brodersen, Group Director, CIO of Nokas Group

PocketMobile is supplying a group-wide mobility platform and applications within the following three Nokas divisions: Security, Systems and Cash Handling.

Security – smooth reporting when patrolling

All of Nokas' communications in the field will use the solution that is being developed based on the PreCom platform. With this solution, a patrolling security guard



can receive his or her assignment, including all instructions regarding the object of the assignment, directly to his or her personal digital assistant (PDA) in clear text. Any deviations discovered on-site can easily be reported back into the backend system in real time, and the customer can receive quick feedback via a report on any action taken. The solution also supports many functions that facilitate fieldwork, such as documenting damaged property, submitting time reports and navigating. The quick and smooth reporting of on-site actions makes it easy to ensure that no information is left out.

Faster response to alarms

PreCom's support ensures that Nokas has a good overview of all the available recourses in the field. Planning is easier and the use of resources is optimized. In case of an alarm, the central dispatch can see which security guard is located closest to the object and check whether this employee has the right skills and equipment for the assignment. The security guard then receives his or her assignment via the PDA and is provided with navigation support to the object after accepting the task. If it is not possible for this employee to take the assignment on, the assignment is redirected to the next person in the vicinity.

The employees have fast, on-site access to all necessary information about the object via their PDAs, and they can easily and smoothly submit all reports from the PDA. All important security functions are also available on the PDAs, such as alarm numbers, customer contact details and automatic personal alarms that are set off if an employee does not respond within a set timeframe. This solution guarantees the business' high security requirements, such as offline availability.

Systems – more efficient service and installations

This is a field service solution that makes it possible for Nokas Teknik to handle the most common tasks when installing or servicing alarm systems.

It has features for controlling the status of alarm systems; for monitoring and remotely controlling technical equipment; and for making checks and handling registrations in the field.

Cash Handling – safer transports

This division supplies the following services: value transports, cash handling and cash distribution via its own ATMs. All value transport vehicles are equipped with PreCom and the most modern physical and electronic safety, coordination and surveillance equipment. All units use electronic systems for tracking, route optimization and planning.

PreCom – a platform for the future

Nokas strategy, which is based on the use of a company-wide mobility platform, makes it possible to handle strong growth and a future expansion, meet constant business development demands and adapt quickly to new technologies and customer requirements.

ABOUT POCKETMOBILE

PocketMobile is Europe's leading supplier of mobility solutions for companies with field personnel. Our target groups are companies active within postal services & logistics, security & surveillance, and field services.

Our solution, PreCom, is a scalable mobility platform that is optimized to fit our customer's business procedures, but still based on a standard system. PreCom was built for complex, business-critical procedures with high requirements for adaptability, usability and integration with a variety of ERP and support systems. Every day, we provide a large number of businesses and over 100,000 users with a powerful mobile tool that simplifies work procedures, reduces administration and boosts productivity.

Our reference customers include global companies such as Schenker, G4S, DHL, Polygon, DSB, DSV and ElTel. Founded in 2000, PocketMobile has its head office in Stockholm, Sweden, a development center in Sri Lanka, and an international network of implementation partners.

Read more: www.pocketmobile.eu

DO YOU WANT TO KNOW MORE?

If you have questions or want to know more about what we and PreCom can do for you, contact us:

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